



MICARE QUICK FACTSHEET

MICARE BENEFITS AND ENROLLMENT

brought to you by RelayHealth

MiCare Basics

The Air Force Medical Service's Secure Messaging Service

MiCare is an online application that allows patients to securely communicate with their medical staff. Only the patient and his or her healthcare team have access to MiCare messages and access to messages can be limited to designated care team members. This flexibility ensures maximal cross-coverage and confidentiality.

Ways Patients Can Use MiCare:

- Request appointments
- Request medication renewals
- Receive test and lab results
- Communicate online with healthcare team about non-urgent symptoms
- Request a copy of immunization records
- Access a large library of patient education materials

Benefits to Using MiCare:

- Getting written advice, accessible anytime, that might otherwise be forgotten or misunderstood if communicated verbally
- Avoiding the annoyance of waiting in phone trees and/or playing "telephone tag"
- Following up on health issues without the inconveniences of traffic, parking, or lost days at work
- Receiving advice on non-urgent matters via direct contact with healthcare team
- Requesting medication refills, arrange appointments, request and review lab, radiology, medical tests and referral results
- Accessing patient education information through MiCare's web-based application that contains an extensive library of information reviewed by board-certified healthcare professionals from leading health institutions in the U.S.

Registering for MiCare

MiCare registration must be done in person at the 375th Medical Group (MDG).

Registration is initiated by filling out a registration card. A Military ID must be provided to a medical group staff member. Once a patient completes and submits his or her registration card, and it is inputted into the system, the patient will receive an email which will prompt him or her to complete the last leg of the registration process online.

*If you are already registered with the 375 MDG, please click <https://app.relayhealth.com/welcome.aspx> to log in to your account.

To learn more about MiCare go to www.sg.af.mil/micare or visit the nearest MTF.